

Texas Department of Insurance

Division of Workers' Compensation (MS-603) 7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645 (512) 804-4380 | F: (512) 804-4121 | (800) 252-7031 | TDI.texas.gov | @TexasTDI Complete, if known:

Carrier Claim #

DWC Claim #

Request for Designated Doctor Examination

Type (or print in black ink) each item on this form

I. INJURED EMPLOYEE INFORMATION

2. Employee Social Security Number 4. Employee County					
8. Date of Injury (mm-dd-yyyy)					
10. Representative's Phone Number					
12. Representative's Fax Number					
14. Employer Phone Number					

II. INSURANCE CARRIER INFORMATION

16. Insurance Carrier Name							
17. Insurance Carrier Address (Street or P.O. Box, City, State, ZIP Code)							
18. Adjuster Name (First, Middle, Last)	19. Adjuster Email Address						
20. Adjuster Phone Number	21. Adjuster Fax Number						
22. Does the claim involve medical benefits provided through a Certified Workers' Compensation Health Care Network? Yes No If yes, provide the name of the network.							
23. Does the claim involve medical benefits provided through a political subdivision under Labor Code §504.053(b)(2), directly contracting with health care providers or contracting through a health benefits pool? Yes No If yes, provide the name of the health care plan.							
Only Insurance Carriers Complete Boxes 24 - 28							
24. Insurance Carrier's Authorized Agent Company Name	25. Insurance Carrier's Bill Review Agent Name						
26. Bill Review Agent Phone Number	27. Bill Review Agent Fax Number						
28. Bill Review Agent Address (Street or P.O. Box, City, State, ZIP Code)							

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III. TREATING DOCTOR INFORMATION

29. Treating Doctor Name	30. Treating Doctor Phone Number		
31. Treating Doctor Address (Street or P.O. Box, City, State, ZIP Code)	32. Treating Doctor Fax Number		
33. Treating Doctor License Number	34.Treating Doctor License Type		

IV. DESIGNATED DOCTOR SELECTION INFORMATION							
35. Check all body areas and diagnoses that apply:	Examples (not an exhaustive list)						
Spine and Musculoskeletal Structures of Torso *See below for spinal cord injuries, hernia	Cervical, Thoracic, or Lumbar Regions, Herniated Disc, Rib Cage, Chest Wall, Abdominal Wall, Sprains or Strains						
Upper Extremities	Shoulder, Forearm, Arm, Elbow, Wrist, Hand, Finger Regions, Rotator Cuff Tear, Sprains or Strains						
Lower Extremities (excluding feet) *See below for multiple fractures, hip or pelvis fracture.	Buttock, Thigh, Leg, Knee Regions, ACL Tear, Meniscus Tear, Sprains or Strains						
Feet	Toes, Heel						
Teeth and Jaw	Temporomandibular Joint (TMJ)						
Eyes	Eyelid, Foreign Body, Corneal Abrasion						
Other Body Areas or Systems	Ear, Nose, and Throat; Head and Face; Skin; Cuts to Skin involving Underlying Structures; Non- Musculoskeletal Structures of the Torso; Hernia; Respiratory; Endocrine; Hematopoietic; Urologic						
Traumatic Brain Injury	Concussion; Post-Concussion Syndrome						
Spinal Cord Injury	Spinal Fracture with documented neurological deficit; Cauda Equina Syndrome						
Severe Burns (including chemical burns)	2nd, 3rd, or 4th Degree; Deep Partial, or Full Thickness Burns						
Multiple Fractures, Joint Dislocation, Hip or Pelvis Fracture	N/A						
Infectious Diseases (complicated)	Infection requiring hospitalization or prolonged intravenous antibiotics, including Blood Borne Pathogens						
Complex Regional Pain Syndrome	N/A						
Chemical Exposure	N/A						
Heart or Cardiovascular Condition	N/A						
Mental and Behavioral Disorders	Post-Traumatic Stress Disorder (PTSD)						

Employee's Name:

DWC Claim Number:

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DWC032

V. PURPOSE FOR EXAMINATION

36. Requester: Check box(es) A through G next to the issue(s) you want the designated doctor to address and provide the requested information.							
A. Maximum Medical Improvement	Statutory MMI Date (if any)						
(MMI)							
B. Impairment Rating (IR)	MN	II Date*(mm/dd/yyyy	(requi	ired only if Box A is not checked)			
	*The MMI date determined valid by a final DWC decision, court, or agreement of the parties.						
C. Extent of Injury							
List all injuries (diagnoses/body parts/conditions) in question, claimed to be caused by, or naturally resulting from the accident or incident and describe the accident or incident that caused the claimed injury.							
D. Disability – Direct Result		•	•	. If multiple periods, list all dates.			
	Fro	m(mm/dd/yyyy)	to	(mm/dd/vvvv)			
Note: Check only if the injured employee is unable to obtain and retain employment at				Write "present", if no specific			
wages equivalent to the pre-injury wage	enc	ding date.					
E. Return to Work				nultiple periods, list all dates.			
	Fro	m(mm/dd/yyyy)	to	(mm/dd/yyyy)			
F. Return to Work (Supplemental	Pro	wide the period to be as	ssessed. If n	nultiple periods, list all dates.			
Income Benefits)		m(mm/dd/yyyy)	to	(mm/dd/yyyy)			
		(mm/dd/yyyy)		(mm/aa/yyyy)			
Note: Only one designated doctor							
examination per year after the second anniversary (8th quarter) of Supplemental	Is the qualifying period(s) applicable to the 9th quarter (or a subsequent						
Income Benefits is allowed	quarter) of supplemental income benefits? Yes No						
G. Other Similar Issues	Identify the issue(s) and provide sufficient detail for the designated doctor to address the issue(s).						
Note: Designated doctor examinations may							
not be requested for developing treatment plans, determining appropriateness of							
medical care, or determining compensability							
Employee's Name:				For DWC Use Only			
DWC Claim Number:							
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VI. QUESTIONS FOR THE DESIGNATED DOCTOR

Designated Doctor: Address issues that are identified in Section V of the form and consider the questions below. If Box **A** or **B** is checked, you must file DWC Form-069. If Box **E** or **F** is checked, you must file DWC Form-073. If Box **C**, **D**, or **G** is checked, you must file DWC Form-068.

If Box **A** is checked, has MMI been reached; if so, on what date (may not be greater than the statutory MMI date shown above)?

If Box **B** is checked, on the MMI date, what is the IR?

If Box **C** is checked, was the accident or incident giving rise to the compensable injury a substantial factor in bringing about the additional claimed injuries or conditions, and without it, the additional injuries or conditions would not have occurred? Include an explanation of the basis for your opinion.

If Box **D** is checked, is the employee's inability to obtain and retain employment at wages equivalent to the preinjury wage a direct result of the compensable injury?

If Box **E** is checked, is the injured employee able to return to work in any capacity and what work activities can the injured employee perform?

If Box **F** is checked, has the injured employee's medical condition improved sufficiently to allow the employee to return to work in any capacity for the identified qualifying period(s)?

VII. EXAMINATION / INJURY INFORMATION

37. List all injuries accepted as compensable by the insurance carrier. (Provide descriptions if using ICD codes.)

38. List all injuries determined to be compensable by an Approved DWC Form-024, DWC decision & order, DWC Appeals Panel decision, or final court order, if applicable. (Provide descriptions if using ICD codes.)

39. If approval of this request would result in the Texas Department of Insurance, Division of Workers' Compensation (DWC) scheduling an examination within 60 days of a previous designated doctor examination, provide good cause as to why it is necessary to schedule this examination within 60 days.

Employee's Name:

DWC Claim Number:

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VIII. REQUESTER CERTIFICATION

40. Check the appropriate box:

□ Injured Employee □ Injured Employee Representative □ Inst

Insurance Carrier

I certify the following:

- I am authorized to request the examination.
- All the information provided on this form is true and correct.
- I provided a copy of this request to all parties at the time the original request was submitted to DWC.

I understand that any misstatement, falsification, or omission could cause an incorrect selection of the designated doctor and may result in DWC voiding any order issued pursuant to the request or taking enforcement action, including administrative penalties or fines.

If "insurance carrier" is checked above, I further certify the following:

I have been authorized by the insurance carrier to provide employees of the company named in Section II, Box 24, with the insurance carrier's authorization to take all further actions and communicate with DWC regarding this DWC Form-032, *Request for Designated Doctor Examination*. Inquiries may be made in order to:

- check the status of the request;
- inquire about the reason the request was denied;
- inquire about information for the scheduled examination; and
- inquire about any other information related to the request for the examination.

41. Signature of Requester

42. Printed Name of Requester

43. Date of Signature (mm/dd/yyyy)

Employee's Name:

DWC Claim Number:



Frequently Asked Questions Request for Designated Doctor Examination (DWC Form-032)

Who may request that a designated doctor examination be ordered?

The injured employee, the injured employee's representative, or the insurance carrier may request the Texas Department of Insurance, Division of Workers' Compensation (DWC) to order a designated doctor examination. DWC may also order a designated doctor examination on its own motion.

How often can a designated doctor examination be performed?

Prior to Supplemental Income Benefits (SIBs) eligibility and during the first eight quarters of receiving SIBs, a designated doctor examination may not be performed more than once every 60 days. DWC may approve additional requests for an examination within the 60-day period if good cause exists. After eight quarters of SIBs, a designated doctor examination may be performed no more than once per year.

Do I have to complete all the fields on the DWC Form-032?

Failure to provide all required information on the DWC Form-032 may cause a delay in processing and your request may be returned to you. If the injured employee does not have a treating doctor, you must specify *"No Treating Doctor"* in the space provided for the treating doctor's name in Box 29. If any other requested information is not applicable, answer "N/A".

Where do I file the DWC Form-032?

You are *required to provide a copy of the completed DWC Form-032 to all parties* at the time you submit the original request to DWC. Submit the completed form to DWC by fax to (512) 804-4121 or by mail to the address shown below.

Texas Department of Insurance Division of Workers' Compensation Designated Doctor Examination Request Processing & Monitoring 7551 Metro Center Drive, Suite 100 • MS-603 Austin, TX 78744-1645

What does DWC do?

If the request is approved, DWC assigns a qualified designated doctor to examine the injured employee. If there is a designated doctor who was previously assigned to the claim, the same doctor will be used as long as the doctor is still qualified and available. Within 10 days DWC will issue an order to the parties regarding the examination. If the request is denied, you will receive a notice providing you with the specific reason(s) for the denial.

If you wish to dispute DWC's approval or denial of a *Request for Designated Doctor Examination*, you are entitled to seek an expedited Contested Case Hearing under 28 Texas Administrative Code §140.3.

Where do I find more information on the designated doctor process?

For more information contact your local DWC Field Office at 1-800-252-7031. Additional resources that answer common questions about the designated doctor process are also available on the TDI website at http://www.tdi.texas.gov/wc/dd/.

NOTE: With few exceptions, upon your request, you are entitled to be informed about the information DWC collects about you; get and review the information (Government Code §§552.021 and 552.023); and have DWC correct information that is incorrect (Government Code §559.004). For more information, contact <u>agencycounsel@tdi.texas.gov</u> or you may refer to the <u>Corrections</u> <u>Procedure</u> section at <u>www.tdi.texas.gov</u>.

