

WHO SHOULD I CALL?

tips for parents
needing support
or assistance

START AT THE CAMPUS

Your child's teacher and/or case manager is the person that is most familiar with your child. Most of your concerns will be successfully addressed by speaking with this person. Each campus also has a Special Education Liaison (elementary) or a Special Education Coach (secondary). These individuals support teachers on campus and can serve as a second layer of support. This group also consists of direct service providers (PT, OT, APE, SLP, SP).

CAMPUS ADMINISTRATION

If you continue to need support after speaking with your child's instructional team, all of our FISD campus principals and assistant principals are available to problem solve with you. As needed, they may direct you to additional resources for assistance.

DISTRICT LEVEL SUPPORT

The vast majority of concerns are successfully supported at the campus level. Campus administration may include district-level support personnel if needed. Should you be unable to resolve your concern at the campus level, each campus is assigned a special education coordinator who can offer support. This individual may loop in a special education specialist or other staff member to resolve your concern.

SPECIAL EDUCATION DIRECTORS

Should you continue to have a need to escalate your concern, our directors are also assigned to support specific campuses. The directors may also loop in other individuals to help support you and to resolve the concern.

EXECUTIVE DIRECTOR

In rare instances, your concern may rise to the level of the support of our Executive Director.

OUR COMMITMENT...

is to provide the best education supports and services for your child, to celebrate achievements and progress, and to resolve concerns quickly and at the lowest level possible